

RCA Practice Test Questions and Answers

1. What does RCA stand for in problem-solving methodology?

- A) Root Cause Analysis
- B) Rapid Corrective Action
- C) Risk Control Assessment
- D) Resource Capacity Analysis

2. Which tool is commonly used in RCA to identify potential causes?

- A) Gantt chart
- B) Fishbone diagram (Ishikawa)
- C) Pie chart
- D) Organizational chart

3. What is the primary goal of Root Cause Analysis?

- A) Assign blame to individuals
- B) Identify and eliminate underlying causes of problems
- C) Document incidents only
- D) Increase productivity immediately

4. Which question technique is fundamental to RCA?

- A) What if analysis
- B) Five Whys technique
- C) When and where analysis
- D) How much analysis

Answers: 1-A 2-B 3-B 4-B

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