

NBOME Practice Test Questions and Answers

1. What is a root cause analysis used for?

- A) To identify the underlying cause of a problem rather than just addressing symptoms
- B) To assign blame to individuals who made mistakes
- C) To calculate the financial cost of errors
- D) To document problems for annual reporting

2. What is active listening in a professional context?

- A) Fully concentrating, understanding, responding, and remembering what is being said
- B) Simply waiting for your turn to speak
- C) Taking verbatim notes of everything said
- D) Agreeing with everything the speaker says

3. What should a communication plan include at minimum?

- A) Stakeholder list, message content, channels, frequency, and responsible parties
- B) Only the list of email addresses
- C) A single announcement template
- D) Social media posting schedule only

4. What is the purpose of a technology needs assessment?

- A) To identify gaps between current capabilities and desired outcomes
- B) To purchase the most expensive available solution
- C) To justify the IT department's budget
- D) To replace all manual processes immediately

Answers: 1-A 2-A 3-A 4-A

For More NBOME Questions and Answers FREE, NBOME Online Prep Training, NBOME Exam, NBOME Study Guide, NBOME Flashcards, NBOME Quizzes visit:

NBOME Practice Test