

# GM Practice Test Questions and Answers

## 1. How should risk be managed in Engine Systems?

- A) Through identification, assessment, mitigation strategies, and ongoing monitoring of potential risks
- B) By avoiding all risk entirely
- C) By ignoring potential problems
- D) Risk management is not necessary

## 2. How should risk be managed in Electrical Systems?

- A) Through identification, assessment, mitigation strategies, and ongoing monitoring of potential risks
- B) By avoiding all risk entirely
- C) By ignoring potential problems
- D) Risk management is not necessary

## 3. How does GM Dealer Accreditation benefit customers?

- A) Accredited dealerships offer exclusive models unavailable at other locations
- B) Customers are guaranteed the lowest prices on all GM models
- C) Accredited dealerships provide a high level of service quality and product knowledge
- D) Customers can return vehicles at any time without penalty

## 4. How should risk be managed in Diagnostic Technology?

- A) Through identification, assessment, mitigation strategies, and ongoing monitoring of potential risks
- B) By avoiding all risk entirely
- C) By ignoring potential problems
- D) Risk management is not necessary

**Answers: 1-A 2-A 3-C 4-A**

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