

# GCFA Practice Test Questions and Answers

## 1. What does SWOT analysis evaluate?

- A) Strengths, Weaknesses, Opportunities, and Threats
- B) Systems, Workflows, Operations, and Technology
- C) Sales, Workers, Outputs, and Timelines
- D) Standards, Warranties, Objectives, and Targets

## 2. What is a root cause analysis used for?

- A) To identify the underlying cause of a problem rather than just addressing symptoms
- B) To assign blame to individuals who made mistakes
- C) To calculate the financial cost of errors
- D) To document problems for annual reporting

## 3. What characterizes a high-performing team?

- A) Clear goals, mutual trust, open communication, and shared accountability
- B) Complete absence of disagreement
- C) A single dominant leader who makes all decisions
- D) Members who work independently without coordination

## 4. What is the primary role of a team leader?

- A) To guide, support, and enable team members to achieve shared objectives
- B) To closely supervise every task performed by team members
- C) To take credit for all team accomplishments
- D) To shield team members from all challenges and difficulties

**Answers: 1-A 2-A 3-A 4-A**

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