

ERP Practice Test Questions and Answers

1. What is an ERP exception report used for?

- A) Listing all transactions in a given period
- B) Highlighting records that fall outside defined thresholds or business rules requiring attention
- C) Generating employee pay stubs
- D) Displaying the system login audit trail

2. In ERP analytics, what is a drill-down report?

- A) A report that only shows negative variances
- B) A report that allows users to click on summary data to see the underlying detailed transactions
- C) A report exported to Excel format
- D) A report scheduled to run automatically at midnight

3. How can resistance to ERP change be minimized?

- A) By ignoring user feedback.
- B) By involving users and offering continuous support
- C) By making the system harder to use.
- D) By avoiding communication with users.

4. How does ERP help in managing inventory costs?

- A) It increases holding costs.
- B) It improves cost management by reducing excess inventory
- C) It limits inventory visibility.
- D) It complicates order management.

Answers: 1-B 2-B 3-B 4-B

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