

# Cloze Test Practice Test Questions and Answers

## 1. When should assessment & evaluation be conducted in Cloze?

- A) At regular intervals and whenever significant changes occur
- B) Only when problems are identified
- C) Once during initial setup only
- D) Only when required by external auditors

## 2. How can client relations & service be improved in a Cloze setting?

- A) Regular feedback mechanisms and training in communication skills
- B) Reducing the frequency of communications
- C) Standardizing all messages without personalization
- D) Eliminating face-to-face interactions

## 3. What is the PRIMARY purpose of documentation & reporting in Cloze?

- A) To provide accurate, accessible information for decision-making and compliance
- B) To create paperwork for filing purposes
- C) To satisfy audit requirements only
- D) To limit access to information

## 4. How can communication & collaboration be improved in a Cloze setting?

- A) Regular feedback mechanisms and training in communication skills
- B) Reducing the frequency of communications
- C) Standardizing all messages without personalization
- D) Eliminating face-to-face interactions

**Answers: 1-A 2-A 3-A 4-A**

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