

# Chatbots Practice Test Questions and Answers

## 1. What does NLP stand for in chatbot development?

- A) Network Language Protocol
- B) Natural Language Processing
- C) Neural Learning Platform
- D) New Logic Programming

## 2. What is the primary purpose of intent recognition in chatbots?

- A) To translate languages
- B) To understand what the user wants to accomplish
- C) To generate responses
- D) To store conversation history

## 3. What is a "fallback response" in chatbot design?

- A) The first message sent by the bot
- B) A response when the bot doesn't understand the user input
- C) A response to greet users
- D) A response to end conversations

## 4. Which type of chatbot uses machine learning to improve over time?

- A) Rule-based chatbot
- B) AI-powered chatbot
- C) Menu-driven chatbot
- D) Keyword-based chatbot

Answers: 1-B 2-B 3-B 4-B

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