

Certified Warehouse and Logistics Professional Practice Test Questions and Answers

1. What is the primary purpose of implementing a Warehouse Management System (WMS) in modern logistics operations?

- A) To reduce the number of employees needed in the warehouse
- B) To optimize inventory tracking, storage allocation, and order fulfillment processes
- C) To eliminate the need for physical inventory counts
- D) To automate all customer service interactions

2. Which inventory management method follows the principle that the first items received should be the first items shipped out?

- A) LIFO (Last In, First Out)
- B) FIFO (First In, First Out)
- C) JIT (Just In Time)
- D) ABC Analysis

3. In supply chain management, what does the term "lead time" refer to?

- A) The time required to train new warehouse employees
- B) The duration from placing an order until the goods are received and available for use
- C) The maximum time allowed for customer deliveries
- D) The time spent on quality control inspections

4. What is the most critical factor to consider when determining optimal warehouse layout and storage configurations?

- A) The color coding system for different product categories
- B) The frequency of product movement and accessibility requirements
- C) The aesthetic appearance of the storage areas
- D) The number of loading docks available

Answers: 1-B 2-B 3-B 4-B

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