

Certified Travel Associate Practice Test Questions and Answers

1. What is the main purpose of a travel itinerary?

- A) To increase travel costs
- B) To provide detailed travel plans and booking confirmations
- C) To replace travel insurance
- D) To advertise travel services

2. Which document is required for international travel from the United States?

- A) Driver's license only
- B) Birth certificate only
- C) Valid passport
- D) Social security card

3. What does CRS stand for in the travel industry?

- A) Customer Reservation System
- B) Central Reservation System
- C) Computer Reservation System
- D) Customer Response Service

4. What is the best practice when booking flights for clients?

- A) Always choose the cheapest option
- B) Consider client preferences, budget, and travel needs
- C) Book only non-refundable tickets
- D) Avoid travel insurance recommendations

Answers: 1-B 2-C 3-C 4-B

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