

# Certified Supply Chain Professional Practice Test Questions and Answers

## 1. What is the primary goal of supply chain management?

- A) Maximizing inventory levels
- B) Optimizing the flow of goods, services, and information from suppliers to customers
- C) Minimizing customer service
- D) Increasing transportation costs

## 2. Which strategy focuses on reducing inventory by receiving goods only as needed?

- A) Economic Order Quantity (EOQ)
- B) Just-in-Time (JIT)
- C) Safety Stock
- D) Bulk Purchasing

## 3. What does the bullwhip effect describe in supply chain management?

- A) Inventory reduction techniques
- B) Demand variability amplification up the supply chain
- C) Cost reduction strategies
- D) Quality improvement methods

## 4. Which metric is most important for measuring supply chain performance?

- A) Employee satisfaction only
- B) Total cost of ownership and customer service levels
- C) Office location
- D) Marketing budget

Answers: 1-B 2-B 3-B 4-B

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