

Certified Operations Manager Practice Test Questions and Answers

1. What is the primary responsibility of an operations manager?

- A) Financial planning exclusively
- B) Optimizing processes and ensuring efficient resource utilization
- C) Marketing strategy development only
- D) Human resources administration exclusively

2. Which approach is most effective for process improvement?

- A) Maintaining status quo
- B) Continuous improvement methodologies like Lean or Six Sigma
- C) Random changes without analysis
- D) Avoiding employee input

3. How should operations managers handle supply chain management?

- A) Single supplier dependency
- B) Strategic supplier relationships and risk mitigation planning
- C) Ignoring supplier performance
- D) Avoiding inventory management

4. What is essential for effective quality control?

- A) Inspection only at final stages
- B) Systematic quality management throughout all processes
- C) Ignoring customer feedback
- D) Accepting defects as normal

Answers: 1-B 2-B 3-B 4-B

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