

Certified Nanny Manager Practice Test Questions and Answers

1. What is the primary responsibility of a certified nanny manager?

- A) Only hiring nannies
- B) Overseeing nanny staff, ensuring quality childcare, and managing household operations
- C) Cooking meals exclusively
- D) Managing only the family's social calendar

2. Which skill is most important for effective nanny management?

- A) Advanced cooking techniques
- B) Communication, leadership, and child development knowledge
- C) Professional photography
- D) Foreign language fluency only

3. How should a nanny manager handle conflicts between nannies and family members?

- A) Ignore the situation
- B) Mediate professionally, address concerns, and find constructive solutions
- C) Take sides immediately
- D) Avoid all communication

4. What should be included in nanny performance evaluations?

- A) Only punctuality
- B) Childcare skills, communication, professionalism, and goal-setting
- C) Personal life details
- D) Appearance and fashion choices

Answers: 1-B 2-B 3-B 4-B

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