

Certified Moving Consultant Practice Test Questions and Answers

1. What is the primary responsibility of a certified moving consultant?

- A) Pack customers' belongings
- B) Assess customer needs and coordinate comprehensive moving services
- C) Drive moving trucks
- D) Handle insurance claims only

2. Which federal agency regulates interstate moving companies?

- A) Federal Trade Commission
- B) Federal Motor Carrier Safety Administration (FMCSA)
- C) Department of Transportation only
- D) Environmental Protection Agency

3. What is a binding estimate in the moving industry?

- A) A rough guess of costs
- B) A guaranteed price that cannot exceed the agreed amount
- C) An estimate that can change unlimited
- D) A preliminary quote only

4. How far in advance should customers typically book moving services?

- A) Same day
- B) 4-8 weeks for peak season moves
- C) One year in advance
- D) Two days prior

Answers: 1-B 2-B 3-B 4-B

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