

Certified Mediator Practice Test Questions and Answers

1. What is the primary role of a mediator in conflict resolution?

- A) To make binding decisions for the parties
- B) To facilitate communication and help parties reach their own agreement
- C) To advocate for one party over the other
- D) To provide legal advice to both parties

2. Which principle is fundamental to mediation practice?

- A) Confidentiality
- B) Publicity
- C) Precedent setting
- D) Winner-takes-all approach

3. What technique involves restating what a party has said to ensure understanding?

- A) Cross-examination
- B) Active listening and paraphrasing
- C) Leading questions
- D) Directive counseling

4. In what situation should a mediator consider terminating a mediation session?

- A) When parties disagree strongly
- B) When one party becomes abusive or threatens violence
- C) When emotions run high
- D) When the session exceeds two hours

Answers: 1-B 2-A 3-B 4-B

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