

Certified Implementation Specialist Practice Test Questions and Answers

1. What is the first critical step in any software implementation project?

- A) System configuration
- B) Requirements gathering and analysis
- C) User training
- D) Data migration

2. Which methodology is most commonly used for enterprise software implementations?

- A) Waterfall
- B) Agile
- C) Hybrid approach
- D) DevOps

3. What is the primary purpose of a project charter in implementation projects?

- A) Define technical specifications
- B) Establish project scope, objectives, and stakeholder responsibilities
- C) Create user manuals
- D) Schedule training sessions

4. During the testing phase of implementation, what type of testing should be performed first?

- A) User acceptance testing
- B) Integration testing
- C) Unit testing
- D) Performance testing

Answers: 1-B 2-C 3-B 4-C

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