

# CSRS Practice Test Questions and Answers

## 1. What is a root cause analysis used for?

- A) To identify the underlying cause of a problem rather than just addressing symptoms
- B) To assign blame to individuals who made mistakes
- C) To calculate the financial cost of errors
- D) To document problems for annual reporting

## 2. What are continuing education units (CEUs)?

- A) Standardized measures of learning activity used to maintain professional certifications
- B) University credits that count toward a degree
- C) Government-issued education vouchers
- D) Tax deductions for educational expenses

## 3. What is the primary cause of ischemic stroke?

- A) Bleeding in the brain.
- B) A blood clot blocking a brain artery
- C) Infection of brain tissue.
- D) Tumor growth in the brain.

## 4. What is a professional development plan (PDP)?

- A) A structured document outlining learning goals, activities, and timelines for career growth
- B) A list of conferences to attend
- C) A resume update strategy
- D) An employer mandate for underperforming employees only

**Answers: 1-A 2-A 3-B 4-A**

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