

CLM Practice Test Questions and Answers

1. Why is empathy important in feedback?

- A) Ignore emotions
- B) Show understanding and consideration
- C) Give harsh feedback
- D) Delay feedback

2. What is the role of a leadership coach?

- A) Tell the individual what to do
- B) Guide and support development
- C) Give direct orders
- D) Focus only on performance review

3. How can feedback be made more effective?

- A) Delay feedback
- B) Timely, relevant, and constructive
- C) Ignore the issues
- D) Only highlight faults

4. How does coaching differ from mentoring?

- A) Coaching is more about life advice
- B) Coaching is goal-oriented, mentoring is broad
- C) Mentoring is about performance review
- D) Coaching is a long-term relationship

Answers: 1-B 2-B 3-B 4-B

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