

# CCIS Practice Test Questions and Answers

## 1. The CAGE questionnaire screens for:

- A) Depression severity
- B) Trauma history
- C) Problematic alcohol use
- D) Psychosis risk

## 2. A warm handoff in crisis services means:

- A) Providing a brochure about available services
- B) Personally connecting the client with the next provider in real time, either by phone or in person
- C) Sending an email referral to another agency
- D) Documenting the referral in the case notes

## 3. Crisis Stabilization Units (CSUs) serve as:

- A) Long-term residential treatment facilities
- B) Short-term (typically 24-72 hour) voluntary crisis stabilization alternatives to hospitalization
- C) Inpatient psychiatric hospitals
- D) Detoxification-only programs

## 4. What is a dual relationship in crisis work?

- A) Two counselors working together
- B) Using two methods of therapy
- C) Engaging with a client in both professional and personal roles
- D) Conducting dual diagnoses

**Answers: 1-C 2-B 3-B 4-C**

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