

CCB Practice Test Questions and Answers

1. What is a policy?

- A) An informal idea.
- B) A formal guide to decisions and behavior
- C) A customer complaint.
- D) An accounting error log.

2. What is a policy review?

- A) Deleting policies without review.
- B) Updating policies for clarity and accuracy
- C) Ignoring employee feedback.
- D) Delaying all updates indefinitely.

3. What is a code of ethics?

- A) A tax document.
- B) A marketing checklist.
- C) A set of ethical guidelines for employees
- D) A list of customers.

4. What is a control system?

- A) A software for presentations.
- B) A method to bypass policies.
- C) A set of safeguards and process controls
- D) An entertainment platform.

Answers: 1-B 2-B 3-C 4-C

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