

# ACP Practice Test Questions and Answers

## 1. What is the purpose of Confluence Labels?

- A) Tagging pages with keywords to improve searchability and group related content
- B) Setting notification preferences for a page
- C) Defining the page owner for change tracking
- D) Restricting content to users with matching labels

## 2. What is a 'Queue' in Jira Service Management?

- A) A saved, filtered list of issues assigned to agents for work prioritization
- B) A customer-facing request form
- C) An SLA timer applied to high-priority tickets
- D) A Confluence page listing open service requests

## 3. What is the role of a Product Owner in Agile?

- A) Managing the development team
- B) Defining goals and prioritizing backlog
- C) Executing coding tasks
- D) Tracking financial budgets

## 4. What is the purpose of a Confluence Blueprint?

- A) A pre-built page template designed for specific use cases like meeting notes or decisions
- B) A permission scheme applied across a space
- C) A macro that embeds Jira issues into a page
- D) A reporting dashboard showing space analytics

**Answers: 1-A 2-A 3-B 4-A**

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